

Hudson Headwaters Health Network (the Network) has a responsibility to our patients, staff members and the communities we serve. It is expected that all affected persons, including Network staff, leadership, Board of Directors, contractors and agents, will support and fully comply with the mission, vision and values of the organization. It is also the expectation that all affected persons will work in an ethical manner and will abide by the Code of Conduct, all Network policies and procedures and federal and state laws and regulations.

If you have any questions or encounter a situation that violates Network standards, laws and regulations, promptly report your concern to your supervisor, a member of management or the Compliance department.

MISSION

To provide the best health care, and access to that care, for everyone in our communities.

VISION

To pioneer an innovative, sustainable, and community-focused health system through comprehensive primary care and diverse partnerships

CORE VALUES

Quality: excellence in delivering care and service.

Appreciation: highest regard for the worth and rights of others.

Creativity: continuous improvement through innovation.

Sustainability: remain viable to continue our mission.

**Risk Management
and Compliance Team Contact:**

RiskandComplianceTeam@hohn.org
VendorCompliance@hohn.org
Ext. 31350 or 518-409-8642

Anonymous Contact:

Ext. 31310 or 855-210-4119

Code of Conduct

1. Treat everyone with dignity, respect and courtesy, and in alignment with our Mission, Vision and Core Values.
2. Exhibit integrity and professionalism.
3. Adhere to all Network policies and procedures.
4. Conduct services in a manner that the standard of care in terms of quality, safety, patient centered care, timeliness, efficiency and equitability will be consistently met.
5. Conduct responsibilities within the scope of license and privileges accorded by the Network.
6. Uphold the Network's Ethics and Compliance Plan and privacy and confidentiality practices.
7. Avoid conflicts of interest and disclose any apparent conflicts.
8. Maintain that the Network's name, time and resources are not utilized for reasons of personal interests and campaigns.
9. Meet the duty of care by making prudent decisions which exercise care, truth, skill and caution on behalf of the Network in good faith.
10. Meet the duty of loyalty and stewardship by always acting in the best interests of the Network, the patients and the communities served.
11. Meet the duty of obedience by making sure that the organization acts within its purpose, pursues its mission and complies with all applicable laws, rules and regulations.
12. Report and escalate violations of this Code of Conduct.