How to Use Your
Patient Portal

HUDSON HEADWATERS
HEALTH NETWORK

You have secure, convenient online access to your primary care team and your personal health and billing information.

Get Started

During check-in for your next provider visit, ask to have a patient portal account created. Then, when you receive the confirmation email, follow the link to complete the sign-up process.

Find Information You Need

- Medical information, including medications, allergies, immunizations and vital statistics
- Lab results
- Referrals to other providers
- Appointment history and your provider's summaries of those visits
- Billing statements and payment history

Communicate With Us

- Send questions to your primary care team and receive answers by secure email
- Receive secure emails when new information is available for your review
- Share your personal health information with your family or caregivers
- Complete and update medical forms
- Pay bills online
- Request, cancel or reschedule routine appointments

Please call your health center if you need immediate care or need to cancel an appointment less than 48 hours in advance.

Need Help?

Call our patient portal helpline at 518-824-8620 Monday through Friday between 9 a.m. and 5 p.m.

HHHN.org