

How to Use Your Patient Portal



**HUDSON
HEADWATERS**
HEALTH NETWORK

**Secure, convenient
online access to your
primary care team and
your personal health
and billing information.**

Get Started

During check-in for your next visit, ask to have a patient portal account created. When you receive the confirmation email, follow the link to complete the sign-up process.

Find Information You Need

- Medical information, including medications, allergies, immunizations and vital statistics
- Lab results
- Referrals to other providers
- Appointment history and your provider's summaries of those visits
- Billing statements and payment history

Communicate With Us

- Send questions to your primary care team and receive answers by secure email
- Receive secure emails when new information is available for your review
- Share your personal health information with your family or caregivers
- Complete and update medical forms
- Pay bills online

Visit [HHN.org/patient-portal](https://www.hhhn.org/patient-portal) to learn more.

Need Help?

Call our patient portal helpline at
518-824-8620 Monday through Friday
between 9:00 a.m. and 5:00 p.m.

[HHN.org](https://www.hhhn.org)



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