

FINANCIAL RESOURCES

NORTH

Hudson Headwaters Health Network Internal Patient Financial Services

Patient Support Services

518-761-3000 ext 31400

For questions about Hudson Headwaters billing or if you would like to discuss setting up a budget/payment plan

Sliding Fee Program

518-824-8640

Discounts for cost of medical and dental care at our health centers (including primary and specialty care, many dental services, prescriptions, and x-rays).

Rx Assist Program

518-824-8640

Free assistance with brand name medications. Participating pharmaceutical companies make medications available to eligible Hudson Headwaters patients.

External Patient Financial Services

Champlain Valley Physicians Hospital (CVPH)

Financial Services: 518-562-7074

Elizabethtown Community Hospital Financial

Services: 518-873-3150

Alice Hyde Memorial Hospital Financial Services:

518-481-2241

University of Vermont (UVM) Financial Services:

802-847-8000

Glens Falls Hospital Patient Financial Services:

518-926-5111

Uninsured Resources

Adirondack Health Institute (AHI): For help with finding alternative health insurance or insurance for patients who are self-pay. Get help with Medicaid, Essential Plan, Qualified Health Plan and Child Health Plus at 1-855-650-0112.

Financial Assistance Resources

Joint Council for Economic Opportunity (Clinton and Franklin County): 518-561-6310

Adirondack Community Action Programs (Essex County): 518-873-3207

Community Action (Hamilton and Warren County): 518-793-0636

Departments of Social Services

(Temporary Assistance, WIC, HEAP, Food Stamps/SNAP/EBT) Apply online:

<https://mybenefits.ny.gov/mybenefits/begin>

Clinton -
518-565-3300
13 Durkee St
Plattsburgh, NY 12901

Essex
518-873-3441
7511 Court Street
Elizabethtown, NY 12932

Franklin
518-481-1808
184 Finney Blvd
Malone, NY 12953

Hamilton
518-648-6131
139 White Birch Lane
Indian Lake, NY 12842

Warren
518-761-6300
1340 State Route 9
Lake George, NY 12854

HHHN.org

Updated 12/20

Please note: Information may change—Check websites to stay up-to-date.



**HUDSON
HEADWATERS**
HEALTH NETWORK

Transportation Resources

MAS Medicaid Transportation

(Patient will need Medicaid CIN# and have Medicaid insurance):

Clinton County	866-753-4435
Essex County	866-753-4442
Franklin County	888-262-3975
Rensselaer County	855-852-3293
Saratoga County	855-852-3292
Warren County	855-360-3541
Washington County	855-360-3544

MAS Helpdesk

Phone: 315-701-7400 (pick option #2 for trip assistance)

Email: helpdesk@medanswering.com

Fax: 315-299-2786 or 315-299-2723

(use only if online system doesn't work)

DOH FORMS 2015 and 2020 will need to be completed by a provider and submitted at: <https://www.medanswering.com/login.taf>

Clinton County Transportation

Public Transportation (CCPT): Public Bus System

Inbound and outbound stops for Champlain Family Health and Plattsburgh Family Health upon request. For information about bus stops

or to request a bus stop call 518-561-1452
<http://www.clintoncountypublictransit.com/>

Joint Council for Economic Opportunity

(Franklin and Clinton Counties): 518-561-6310

Essex County Transportation

Essex County Bus System: 800-914-9266

Doreen Abrahamsen, Transportation

Coordinator: 518-873-3689

Adirondack Community Action Programs

(Medicaid Transportation): 518-873-3207

Transportation (Ages 55+):

Please note: all riders must be able to independently get in and out of a vehicle on their own in order to utilize services listed.

RSVP (Warren and Washington County):

518-793-9158

Conkling Center (within 25 miles of Glens Falls):

518-793-7433

Essex County Office for the Aging:

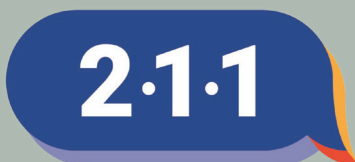
518-873-3695

Joint Council for Economic Opportunity

(Franklin and Clinton Counties):

518-561-6310

If you need further assistance, please contact your health center or email resources@hhn.org.



Get Connected. Get Help.™

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2-1-1 is an easy-to-remember telephone number to call for free and confidential community referral that connects callers with resources providing food, shelter, rent assistance, clothing, childcare options and other types of community assistance. Trained referral specialists are multi-lingual and available to help individuals find the help they need.

FINANCIAL RESOURCES

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Rx Assist Program: 518-824-8640

Free assistance with brand name medications for free. Participating pharmaceutical companies make medications available to eligible Hudson Headwaters patients.

External Patient Financial Services

- Glens Falls Hospital Patient Financial Services: 518-926-5111
- Saratoga Hospital Patient Financial Services: 518-583-8343
- Albany Medical Patient Financial Services: 518-262-1981
- St. Peter's Patient Financial Services: 518-525-1565

Uninsured Resources

Adirondack Health Institute (AHI): For help with finding alternative health insurance or insurance for patients who are self-pay. Get help with Medicaid, Essential Plan, Qualified Health Plan and Child health Plus at 1-855-650-0112.

Medication One Time Refill Financial Assistance

Family Services Association: 518-793-0797

150 Warren St, Glens Falls

Monday–Friday 9:00am–3:00pm

Salvation Army: 518-792-1960

37 Broad Street, Glens Falls

Monday–Friday 9:00am–3:30pm

North Country Ministries: 518-623-2829

3933 Main Street, Warrensburg

Monday–Friday 8:30am–4:00pm

Catholic Charities: 518-793-6212

35 Broad St, Glens Falls

Monday–Friday 9:00am–5:00pm

Department of Social Services

(Temporary Assistance, WIC, and Food Stamps/ SNAP/EBT, HEAP). Apply online:

<https://mybenefits.ny.gov/mybenefits/begin>

Warren County

1340 State Route 9, Lake George, NY 12845

518-761-6300

Washington County

383 Broadway, Bld B, Fort Edward, NY 12828

518-746-2300

Saratoga County

152 West High Street, Ballston Spa, NY 12020

518-884-4140

HHN.org

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 **HUDSON
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HEALTH NETWORK

Transportation Resources

MAS Medicaid Transportation

(Patient will need Medicaid CIN# and have Medicaid insurance):

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Warren County	855-360-3541
Washington County	855-360-3544

MAS Helpdesk

- Phone: 315-701-7400 (pick option #2 for trip assistance)
- Email: helpdesk@medanswering.com
- Fax: 315-299-2786 or 315-299-2723 (should use online system first)

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Bus/Trolley

Greater Glens Falls Transit (GGFT)

Find schedule online or contact is 518-792-1086

- Freedom And Mobility Express (FAME) program is an ADA complementary paratransit service operated by Greater Glens Falls Transit (Dept. of the City of Glens Falls, NY). Please call 518-792-1085 to apply or ask any further questions.

Transportation (Ages 55+):

Please note all riders must be able to independently get in and out of a vehicle on their own in order to utilize services listed.

- RSVP (Warren and Washington County): 518-793-9158

Conkling Center

518-793-7433

Hours of operation: Monday–Friday, 8:00am–4:00pm

(Can only transport within 25 miles of Glens Falls)

Office for the Aging

Washington County: 518-746-2420

Warren/Hamilton County: 518-761-6347

Saratoga County: 518-884-4100

If you need further assistance, please contact your health center or email resources@hhn.org.



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FOOD RESOURCES

Regional Foodbank Website: <https://regionalfoodbank.net/>
(Availability varies, call ahead to confirm)

SOUTH

WARREN COUNTY

Family Services Association

518-793-0797
150 Warren St, Glens Falls
Emergency food pantry, housing assistance, baby needs
Monday–Friday 9:00am–4:00 pm
Need to have names/DOB of everyone in household and proof of income

Salvation Army

518-792-1960
37 Broad Street, Glens Falls
Monday–Friday 9:00am–3:30pm
Emergency food pantry

North Country Ministries

518-623-2829
3933 Main Street, Warrensburg
Wednesday 1:00pm–4:00pm
Emergency food pantry

WASHINGTON COUNTY

Fort Edward Community Food Pantry

518-747-5939
131 Broadway, Fort Edward
Tuesday, Thursday, Saturday
Call before 12:00pm to schedule pick up.
Serves residents of Town of Fort Edward, must provide proof of residence

LEAP

518-746-2390
383 Broadway, Fort Edward
Monday-Friday 8:30am–3:30 pm
Serves Washington County
Emergency food pantry

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Updated 12/20

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 **HUDSON
HEADWATERS**
HEALTH NETWORK

SARATOGA COUNTY

Moreau Community Center

518-792-6007
144 Main Street, South Glens Falls
Monday–Friday, 9:30am–2:30pm
South Glens Falls school district eligible

Salvation Army Saratoga

518-584-1640
27 Woodlawn Ave, Saratoga Springs
Monday–Friday 9am–3pm
Emergency food pantry

DEPARTMENT OF SOCIAL SERVICES

Temporary Assistance, WIC, and Food Stamps/SNAP/EBT
Apply online: <https://mybenefits.ny.gov/mybenefits/begin>

Warren County

1340 State Route 9
Lake George, NY 12845
518-761-6300

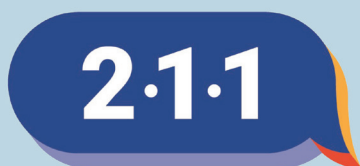
Washington County

383 Broadway, Building B
Fort Edward, NY 12828
518-746-2300

Saratoga County

152 West High Street
Ballston Spa, NY 12020
518-884-4140

If you need further assistance, please contact your health center or email resources@hhn.org.



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FOOD RESOURCES

Regional Foodbank Website: <https://regionalfoodbank.net/>
(Availability varies, call ahead to confirm)

NORTH

CLINTON COUNTY

Mooers Wesleyan Food Pantry

149 Maple St.
Mooers, NY 12958
Phone: 518-298-2134
Tuesday 9:00am–12:00pm

St. Alexander's/St. Joseph's Soup Kitchen

1349 Military Turnpike
Plattsburgh, NY 12901
Phone: 518-563-6301

JCEO and Satellite Offices

54 Margaret Street
Plattsburgh, NY
(518) 561-6310
Monday–Friday
12:30–3:30 pm

Salvation Army

4804 So. Catherine Street
Plattsburgh, NY 12901
518-561-2951
Monday–Thursday
9:00am–1:00pm
1:30pm–3:30pm
Friday
9:00am–11:30am

Plattsburgh Interfaith Food Shelf

United Methodist Church
127 Beekman Street
Plattsburgh, NY 12901
Monday–Friday
9:00am–Noon
Friday 4:00pm–6:00pm

ESSEX COUNTY

Adirondack CAP

7572 Court St. Suite 2
Elizabethtown, NY 12932
Phone: 518-873-3207
Monday 8:00am–4:00pm
Tuesday 8:00am–4:00pm
Wednesday 8:00am–4:00pm
Thursday 8:00am–4:00pm
Friday 8:00am–4:00pm

Jay Wilmington Ecumenical Food Pantry

Whiteface United Methodist Church
Haselton Rd.
Wilmington, NY 12997
Phone: 518-946-7192
Thursday: 4:00pm–6:00pm

Lake Placid Ecumenical Food Pantry

St. Agnes Church
169 Hillcrest Ave.
Lake Placid, NY 12946
Phone: 518-523-9620
Friday: 9:00am–12:00pm

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**HUDSON
HEADWATERS**
HEALTH NETWORK

Minerva Food Pantry

5 Morse Memorial Highway
Minerva, NY 12851
Phone: 518-251-2869
Please Note: Open 1st and 3rd Tuesday
of the month
Tuesday: 3:00pm–4:00pm

Schroon Lake Food Pantry

11 Broad St.
Schroon Lake, NY 12870
Phone: 518-637-7841
Tuesday
10:00am–12:00pm
Thursday
10:00am–12:00pm

Ticonderoga Food Pantry

First United Methodist Church
1045 Wicker St.
Ticonderoga, NY 12883
Phone: 518-585-7995
Monday: 11:00am–12:00pm
Wednesday: 11:00am–12:00pm
Friday: 11:00am–12:00pm

Town of Moriah Food Pantry

St. Patrick's Church Hall
18 St. Patrick's Place
Port Henry, NY 12974
Phone: 518-942-6521
Wednesday
10:00am–12:00pm

Westport Food Shelf

6605 Main St.
Westport, NY 12993
Phone: 518-962-4448
Please Note: Open by appointment only

FRANKLIN COUNTY

Bombay Food Pantry

Bombay Town Garage
50 County Route 4
Bombay, NY 12914
Phone: 518-521-7627
Please Note: Open 4th Thursday of month
Thursday: 2:00pm–5:00pm

Brushton Moira Food Pantry

St. Mary's Church
1347 Washington St.
Brushton, NY 12916
Phone: 802-349-5448
Please Note: Open 2nd and 4th Monday
of the month; Monday: 1:00pm–4:00pm

Chateaugay Food Pantry

165 E. Main St.
Chateaugay, NY 12920
Phone: 518-521-7664
Please Note: Open 1st Monday of month
Monday: 10:00am–12:00pm and
5:00pm–6:00pm

Good Samaritan Food Pantry

St. Andre's Outreach Center
12 Homestead Park
Malone, NY 12953
Phone: 518-483-1300
Monday–Thursday
10:00am–3:00pm

JCEO-Malone Food Pantry

43 Valco Dr.
Malone, NY 12953
Phone: 518-319-4028
Friday
10:00am–12:00pm

Saranac Lake Interfaith Food Pantry

15 Bloomingdale Ave.
Saranac Lake, NY 12983
Phone: 518-891-7325
Saturday: 10:00am–12:00pm

If you need further assistance, please contact your health center or email resources@hohn.org.

HAMILTON COUNTY

Indian Lake NOC Food Pantry

Lake Theater Building
6309 Main St.

Indian Lake, NY 12842

Phone: 518-648-5911

Monday 8:00am–3:30pm

Tuesday 8:00am–3:30pm

Wednesday 8:00am–3:30pm

Thursday 8:00am–3:30pm

Friday 8:00am–3:30pm

Community Action

518-793-0636

190 Maple St.

Glens Falls, NY 12801

8:00am–4:00pm

Call ahead, can utilize every 90 days

Must bring proof of income and address for

Warren or Hamilton County

DEPARTMENT OF SOCIAL SERVICES

Temporary Assistance, WIC, and Food Stamps/SNAP/EBT)

Apply online: <https://mybenefits.ny.gov/mybenefits/begin>

Clinton County

518-565-3300

13 Durkee St

Plattsburgh, NY 12901

Essex County

518-873-3441

7511 Court Street

Elizabethtown, NY 12932

Franklin County

518-481-1808

184 Finney Blvd

Malone, NY 12953

Hamilton County

518-648-6131

139 White Birch Lane

Indian Lake, NY 1284

Warren County

518-761-6300

1340 State Route 9

Lake George, NY 12854



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