



## OTHER PAYMENT ASSISTANCE PROGRAMS

We believe that no one should delay seeking needed medical care because they lack insurance or have high medical costs. That's why we offer discounts and payment plans to eligible patients. Hudson Headwaters can also help you enroll in other programs for low-income patients. To find out more, please call our toll-free information line at 1-855-650-0112.



Make a Healthy Connection  
online at: [www.hhhn.org](http://www.hhhn.org)

## BILLING SERVICES

Hudson Headwaters keeps a record of all financial transactions related to your care. You are responsible for paying in full for any non-covered services, co-payments or unmet deductibles at the time of your visit. Payment in full is also expected at the time of your visit if Hudson Headwaters does not participate with your insurance plan.

Please be aware that you may receive services at a Hudson Headwaters facility that may be from providers, practices, or others who are not employed by Hudson Headwaters. In these cases, you may receive a separate bill from them for the services they provided to you in our facility. A list of most of these providers and their contact information is available on our website in the event you need to address a billing concern.

For questions about Hudson Headwaters billing, or if you would like to discuss setting up a budget/payment plan, please call our Patient Support Services team: (518) 761-0300, ext. 31438, between 8:00am and 4:30pm.

## VISIT US



On the web: [www.hhhn.org](http://www.hhhn.org)

24/7  
ONLINE  
ACCESS



Administrative Offices:  
9 Carey Road, Queensbury, NY

*Hudson Headwaters Health Network is a Federal 330 Health Center Program grantee under 42 USC 254b, and deemed Public Health Service employee under 42 USC 233 (g)-(n).*

# PATIENT FINANCIAL SERVICES



Billing and Payment Assistance Options



**HUDSON  
HEADWATERS**  
HEALTH NETWORK

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## WELCOME

Thank you for choosing Hudson Headwaters for your health care needs.

We welcome all patients regardless of insurance status. We participate with most major insurers, including Medicare and Medicaid, and we offer financial and billing assistance through budget agreements, a Sliding Fee discount program for medical, dental and other services, and Rx Assist™ for financial assistance with ongoing prescription medication needs.

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**HUDSON  
HEADWATERS**  
HEALTH NETWORK

## SLIDING FEE PROGRAM

### Not An Insurance Plan, No Monthly Premium

Hudson Headwaters offers a Sliding Fee program that discounts your cost for medical and dental care at our health centers (*including primary and specialty care, many dental services, prescriptions, x-rays, and phlebotomy services*).

You may be eligible for generous discounts on the cost of your visit, based on your household/ family size and how much you earn. For example, you may qualify if:

- You are a family of four living together and making a total of up to \$48,600 per year – then everyone in the household is eligible (2016).
- You are a family of six living together with a combined income of up to \$65,160 per year – then everyone in the household is eligible (2016).

### Apply Now

If you have questions, need an application or help filling it out, contact our Sliding Fee Program staff by phone: (518) 824-8640, or by email: [SFPRxAssist@hhhn.org](mailto:SFPRxAssist@hhhn.org)

**Rx**  
ASSIST

## PHARMACY ASSISTANCE PROGRAM

You may be eligible for brand name medications for free. Participating pharmaceutical companies make medications available to eligible Hudson Headwaters patients. You may qualify if you have no insurance or prescription coverage, high prescription co-pays or deductibles, low to moderate family income, and ongoing medication needs.

Available brand name medications are typically for patients with ongoing medical conditions such as: diabetes, high blood pressure, anxiety/depression, asthma, COPD, and high cholesterol.

### For More Information

Call us: (518) 824-8640



HEALTH CARE FOR EVERYONE

